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Dear Customer:

In 2006, Univar developed a Pandemic Response Plan to assist our employees in the event of a flu outbreak similar to what we are experiencing with the H1N1 (swine flu). Designated personnel in the field and at corporate are responsible for monitoring and implementing the policy and procedures to minimize exposure to employees and business partners, and ensure consistent service levels to our customers.

We are prepared to activate our Pandemic Response Plan on a local, regional and national basis. The plan covers a number of scenarios to minimize impact to our operations. With Univar's strategic geographic coverage in the US, we can ship product from multiple locations if needed.

We want you to know that Univar is taking the threat of a pandemic outbreak seriously. We are monitoring the situation and have a plan in place to service our customers in the event of an outbreak at any of our facilities.

If you have any questions, please do not hesitate to contact your sales representative.

Regards,

A handwritten signature in black ink that reads "Dave Strizzi".

Dave Strizzi
President
Univar USA Inc.